NMAT 2026 Scorecard Download: Errors and Fixes

A quick troubleshooting sheet for NMAT by GMAC test takers

What GMAC says about timing

Unofficial score	Appears on screen when you submit the test
Official scorecard	Within 48 hours of the exam, on your candidate dashboard
Email alert	GMAC emails you when the scorecard is ready
Delays	Audits and test security incidents can take longer. GMAC cites 5 to 7 working days for audits and up to 10 working days for security incidents.
Still disabled after 48 hours	Check for an email from nmattestsecurity@gmac.com. If none arrives, write to nmatsupport@gmac.com.

Common errors and fixes

Problem	Likely cause	Fix
Download button is disabled	The official scorecard is still processing, or the exam is under audit	Wait the full 48 hours and watch your inbox. After that, follow the steps in the table above.
Only the unofficial score shows	The official scorecard has not been released yet	Keep a screenshot of the on-screen score, then wait for the ready email.
No email from GMAC	The email went to spam or promotions, or sits under a different address	Check spam and promotions. You can also log in to your dashboard directly without the email.
Login fails or password is rejected	Wrong email address or a forgotten password	Use the exact email you registered with. Use the password reset option on the login page.
Dashboard shows no NMAT scorecard	You may have logged in to a different or older account	Try other email addresses you use. Search your inbox for the original NMAT registration email.
PDF does not download or opens blank	Pop-up blocker, cached data or a browser extension	Allow pop-ups for the site, try another browser or a private window, clear the cache, or switch to a desktop.
Page loads slowly or times out	Heavy traffic or a weak connection	Retry later on a stable network and switch off any VPN.
Saved file will not open	The download broke midway, or your PDF viewer is outdated	Download it again and open it in a different PDF viewer.
A detail on the scorecard looks wrong	A mismatch in your registration details	Contact GMAC support at nmatsupport@gmac.com with your details and a screenshot.

The browser fixes are general troubleshooting tips, not official GMAC instructions.

Before you write to support

- Note your test date, slot time and test centre.
- Keep the email address you used to register.
- Take a screenshot of the disabled button or the error message.
- Wait at least 48 hours after your exam before you write.

Support email you can copy

To: nmatsupport@gmac.com
Subject: NMAT 2026 scorecard not available on my dashboard

Hello GMAC Support,
I took the NMAT by GMAC on [test date] at [test centre], in the [slot time] slot. More than 48 hours have passed, but the scorecard download button on my dashboard is still disabled. I did not receive any email about a test security issue.
My registered email address is [your email]. I have attached a screenshot. Please check the status of my scorecard.
Thank you,
[Your full name]

After you download

- Check your name, test date, section scores and total scaled score.
- Save the PDF to your device and to cloud storage.
- Print one copy, since some colleges ask for it during the selection process.
- Never share your password. Report fraud at cybercrime.gov.in.

Source: GMAC NMAT support pages (support.mba.com and mba.com). Prepared by CatMock (www.catmock.com).